ABSTRACT

If a scene specifying button (202) is pressed while a TV program is being viewed (S601), scene specification information including a point in time, a channel, and the like is generated (S602). The broadcast data of a scene corresponding to this scene specification information is retrieved from a related information storage section 404 (S603). The retrieved broadcast data is subjected to format conversion so as to become text data (S604). 10 The text obtained by the format conversion is put into the body of an electronic mail (S605). After a complementary addition is made to the body of the electronic mail as necessary (S606 and S607), the electronic mail which is completed is transmitted to a destination user (S608). This makes it possible to create a 15 mail easily and accurately, so that a communication system that fulfills the necessity of immediate response is realized.